vtech

ErisTerminal® SIP Deskset VSP861A Quick Start Guide



Important Safety Information



This symbol is to alert you to important operating or servicing instructions that may appear on the product or in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- 1. This product should be installed by a qualified technician.
- 2. This product should only be connected to the host equipment and never directly to the network such as Public Switch Telephone Network (PSTN) or Plain Old Telephone Services (POTS).
- 3. Read and understand all instructions.
- 4. Follow all warnings and instructions marked on the product.
- 5. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 6. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
- 7. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- 8. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
- 9. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied at the premises, consult your dealer or local power company.
- 10. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
- 11. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.

- 12. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
- 13. Do not overload wall outlets and extension cords.
- 14. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
 - A. When the power supply cord or plug is damaged or frayed.
 - B. If liquid has been spilled onto the product.
 - C. If the product has been exposed to rain or water.
 - D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
 - E. If the product has been dropped and the telephone base and/or handset has been damaged.
 - F. If the product exhibits a distinct change in performance.
- 15. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
- 16. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapours; etc.); a leak of natural gas; etc.
- 17. Only put the handset of your telephone next to your ear when it is in normal talk mode.
- 18. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

- 19. Use only the power cord indicated in this manual. Power adapter rating: 5.0 Vdc @ 2.0 A
- 20. For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
- 21. In wall mounting position, make sure to mount the telephone base on the wall by aligning the eyelets with the mounting studs of the wall plate. Then slide the telephone base down on both mounting studs until it locks into place. Refer to the full instructions in **Deskset Installation** in the User Guide.
- 22. CAUTION: Keep small metallic objects such as pins and staples away from the handset receiver.

SAVE THESE INSTRUCTIONS

Declaration of Conformity

Hereby, VTech declares that this VSP861A is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.



About this Guide

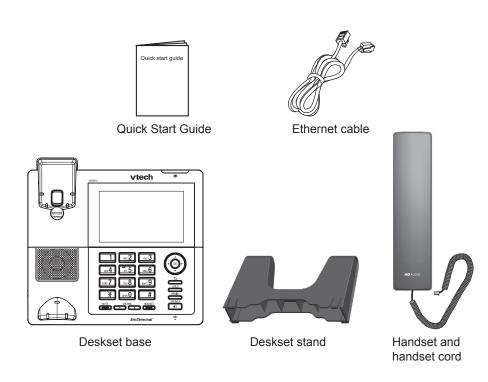
This quick start guide provides a reference for the external features of the phone and basic installation instructions.

Please refer to the VSP861A Deskset User Guide for complete installation and operation instructions.

For customer service or warranty service, please contact our regional offices or distributors in the country or region where you purchased your product.

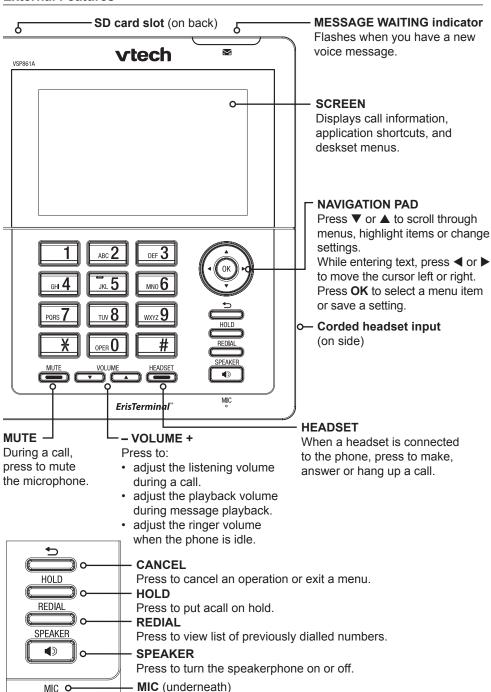
Parts Checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



Quick Reference Guide

External Features



Deskset Installation

This section assumes that your network infrastructure is established and that your IP PBX phone service has been ordered and configured for your location. For more information about installation options and phone setup, see the VSP861A Deskset User Guide and the VSP861A Deskset Administrator and Provisioning Manual.

You can power the phone using a compatible VTech power adapter or using Power over Ethernet (PoE) from your network. (The phone requires PoE Class 3.) If you are not using PoE, install the phone near a power outlet not controlled by a wall switch. The phone can be placed on a flat surface or vertically mounted on the wall.

Avoid placing the deskset too close to:

- Communication devices such as television sets, DVD players, or other cordless telephones
- · Excessive heat sources
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting
- Excessive dust sources such as a workshop or garage
- Excessive moisture
- Extremely low temperature
- Mechanical vibration or shock such as on top of a washing machine or work bench.

Note: The Deskset shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

Deskset Installation

Installing the phone

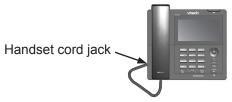


Make sure you plug in the Ethernet cable before powering up the phone.

If you plan to place the phone on a flat surface, attach the stand. Line up the
tabs on the stand with the slots on the rear of the phone. Two sets of slots
allow you to attach the stand at different angles. To wall mount the phone,
see the VSP861A Deskset User Guide.



2. Plug the end of the coiled handset cord into the jack on the side of the telephone.



3. Plug one end of the Ethernet cable into the Ethernet port on the rear of the deskset (marked by $\frac{\Box}{\Box}$), and plug the other end of the cable into your network router or switch.

If the deskset is not using power from a PoE-capable network router or switch:

- a. Connect a compatible VTech power adapter to the deskset power jack.
- Plug the power adapter into an electrical outlet that is not controlled by a wall switch.

IMPORTANT INFORMATION

- Use only a compatible VTech power adapter (purchased separately from your distributor or dealer).
- The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

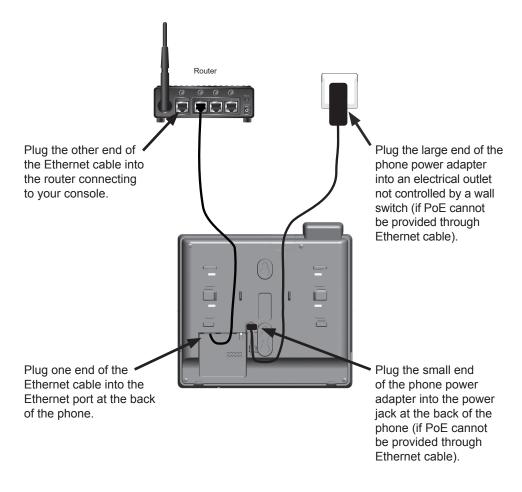
Deskset Installation

Installing the phone (continued)

If there is a networked computer and no extra Ethernet wall ports near the phone, then the phone and PC can share the same network connection.

To share a network connection with a PC:

- 1. Plug a Cat.-5 Ethernet cable into the PC port on the phone (marked by PC).
- 2. Plug the other end of the Cat.-5 Ethernet cable into your computer's Ethernet port.
- If a PC is connected to your network through a phone, any phone resets and power or network interruptions will disrupt the PC's connection to the network.



Maintenance

Taking care of your telephone

- Your telephone base contains sophisticated electronic parts, so you must treat it with care.
- Avoid rough treatment.
- Place the corded handset down gently.
- Save the original packing materials to protect your telephone base if you ever need to ship it.

Avoid water

 You can damage your telephone base if it gets wet. Do not use the corded handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

 Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your telephone

- Your telephone base has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap.
- Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL, then pull the unit out by the unplugged cords.

Technical Specifications

RF frequency band	1881.792–1897.344 MHz
Channels	10
Operating temperature	32–122 °F (0–50 °C)
AC adapter output voltage	5.0 Vdc @ 2.0 A Sunstrong: SSA-050200 EU, SSA-050200 UK
Ethernet network ports	GigE RJ-45 ports

United Kingdom

Tel:	+44 (0) 1706 694070
Email:	support_ukbusinessphones@vtech.com
Website:	www.ukbusinessphones.vtech.com

Middle Fast

Middle East	
Tel:	+97142880786
Email:	support@exceldistribution.co
Website:	www.mebusinessphones.vtech.com

VTech Telecommunications Ltd.

A member of THE VTECH GROUP OF COMPANIES.

VTech is a registered trademark of VTech Holdings Limited.

ErisTerminal™ is a trademark of VTech Communications Inc.

Specifications are subject to change without notice.

Copyright $\hbox{@}$ 2017 for VTech Telecommunications Ltd. All rights reserved.

Printed in China. Version 1, 2/17